



Course Category	English
Course Title	Hospitality English 1
Course Code	E061
Medium of Instruction	English
Duration	30.0 hour(s)
Pre-requisites	Professionals working in the industry
Course Fee	Macao Resident: MOP1,500 Non-Macao Resident: MOP1,950
Certificate	Students who have obtained an overall passing grade of the course and met the attendance requirement will be issued a course certificate by UTM. The passing grade of the course is 50.
Objective	Upon completion of the course, participants are expected to: <ul style="list-style-type: none">• be able to engage in small English conversations in a hospitality scenario• enhance some terminologies and common expressions of the hospitality industry• give directions• introduce people and tourist attractions• provide details about hotel facilities and their locations
Outline	<ul style="list-style-type: none">• Introducing people• Receiving guests• Hotel facilities and services• Location of facilities and Macao tourist attractions• Giving polite explanations and offering help and advice