

Class Timetable for School of Continuing Education

Course: BS108 - Customer Relationship Management

Date:

08/08/2023 - 26/09/2023

Hours: 45.00 Hours

Detail Schedule:

V1392301 - Customer Relationship Management (Teacher: TANG CHOI FONG,LEONG WAI HONG)

Date	Day Of Week	Time	Venue
08/08/2023	TUE	19:00 - 22:00	1st Floor I-104 (Inspiration Building Classroom at Mong-Ha Campus)
10/08/2023	THU	19:00 - 22:00	1st Floor I-104 (Inspiration Building Classroom at Mong-Ha Campus)
15/08/2023	TUE	19:00 - 22:00	1st Floor I-104 (Inspiration Building Classroom at Mong-Ha Campus)
17/08/2023	THU	19:00 - 22:00	1st Floor I-104 (Inspiration Building Classroom at Mong-Ha Campus)
22/08/2023	TUE	19:00 - 22:00	1st Floor I-104 (Inspiration Building Classroom at Mong-Ha Campus)
24/08/2023	THU	19:00 - 22:00	1st Floor I-104 (Inspiration Building Classroom at Mong-Ha Campus)
29/08/2023	TUE	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
31/08/2023	THU	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
05/09/2023	TUE	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
07/09/2023	THU	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
12/09/2023	TUE	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
14/09/2023	THU	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
19/09/2023	TUE	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
21/09/2023	THU	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)
26/09/2023	TUE	19:00 - 22:00	T-101 (Team-Building Computer Room at Mong-Ha Campus)

獲以下認證: Certificado pela:

Certified by:



澳門望廈山 電話: (853) 2856 1252 傳真: (853) 2851 9058 www.utm.edu.mo Colina de Mong-Há, Macau Tel: (853) 2856 1252 Fax: (853) 2851 9058 www.utm.edu.mo



Things to note:

1. Attendance

- Students should attend classes on time while tardiness will be counted as absence.
- Students whose attendance is less than 70% per subject is not allowed to take the final examination and no certificate will be awarded.
- Final examination will be carried out in the last class unless otherwise stated.
- Deferral policy is not applicable to School of Continuing Education courses, except Tour Guide & Diploma Courses.

2. Bad Weather Arrangements (please refer QR code for details)



3. Student Card

UTM does not issue student cards. Students can print (if necessary) the student cards at the kiosks next to our Pedagogic Affairs Department.

4. Certificate

- Students who have successfully passed the course will be given a certificate within 2.5 months upon completion (excluding International Qualification Courses). SMS and email notification will be sent for collection procedure.
- The certificate needs to be collected within 180 days (Counting from the SMS and email notification date).
 Authorisation Form with ID copies of both parties are needed if the student cannot come in person. Re-application of certificate collection is needed if it is not collected in due course.

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