



Class Timetable for School of Continuing Education

Course: HO022 - City & Guilds "International Introductory Award in Customer Service" (English)

Date: 29/08/2018 - 06/09/2018

Hours: 9.00 Hours

Detail Schedule:

T8851801 - City & Guilds "International Introductory Award in Customer Service" (English) (Teacher: NUNES LUIS DE NEWTON, FONG CHI KUONG)

Date	Day Of Week	Time	Venue
29/08/2018	WED	19:00 - 22:00	Ground Floor IG-05 (Inspiration Building Classroom at Mong-Ha Campus)
30/08/2018	THU	19:00 - 22:00	Ground Floor IG-05 (Inspiration Building Classroom at Mong-Ha Campus)
03/09/2018	MON	19:00 - 21:00	Ground Floor IG-05 (Inspiration Building Classroom at Mong-Ha Campus)
06/09/2018	THU	19:00 - 20:00	Ground Floor IG-05 (Inspiration Building Classroom at Mong-Ha Campus)

Remark: Exam will be held on September 6.

獲以下認證:
Certificado pela:

Certified by:



澳門望廈山
電話: (853) 2856 1252
傳真: (853) 2851 9058
www.utm.edu.mo

Colina de Mong-Há, Macau
Tel: (853) 2856 1252
Fax: (853) 2851 9058
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Things to note:

1. Attendance

- Students should attend classes on time while tardiness will be counted as absence.
- Students whose attendance is less than 70% per subject is not allowed to take the final examination and no certificate will be awarded.
- Final examination will be carried out in the last class unless otherwise stated.
- Deferral policy is not applicable to School of Continuing Education courses, except Tour Guide & Diploma Courses.

2. Typhoon

- If typhoon signal No. 8 is still hoisted at 0700, all morning classes and examinations (0900-1300) will be cancelled.
- If typhoon signal No. 8 is still hoisted at 1200 noon, all afternoon classes and examinations (before 1830) will be cancelled.
- If typhoon signal No. 8 is still hoisted at 1430, all evening classes and examinations will be cancelled.

3. Student Card

- UTM does not issue student cards. Students can print (if necessary) the student cards at the kiosks next to our Pedagogic Affairs Department.

4. Certificate

- Students who have successfully passed the course will be given a certificate within 2.5 months upon completion (excluding International Qualification Courses). SMS and email notification will be sent for collection procedure.
- The certificate needs to be collected within 180 days (Counting from the SMS and email notification date). Authorisation Form with ID copies of both parties are needed if the student cannot come in person. Re-application of certificate collection is needed if it is not collected in due course.

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