澳門旅遊學院
INSTITUTO DE FORMAÇÃO TURÍSTICA DE MACAU
Macao Institute for Tourism Studies

Entry-level

	Western Waiter/ waitress	Room Attendant	Front Desk Agent	Assistant Cook	Customer Relations Officer	Concierge and Bell Attendant	Bartender	Chinese Waiter/ waitress	Chin Cuisine Elementary	Chin Cuisine Intermediate	Dim Sum Elementary	Dim Sum Intermediate	Security Officer	Retail Sales Officer	Pastry	Floral Designer	
2000/01	23	24															**47**
2001/02	87	158	40	10	23												**341**
2002/03	28	93	11	0	4												**136**
2003/04	49	115	62	17	17	14	7										**281**
2004/05	60	95	40	10	19	12	22										**258**
2005/06	59	98	53	15	19	12	30	35	21	19	15	2					**379**
2006/07	74	93	66	18	31	16	40	17	2	4	0	2	9				**374**
2007/08	26	86	27	11	16	18	10	27	44	51	32	30	6				**384**
2008/09	71	86	78	21	36	40	24	40	3	25	2	9	11				**446**
2009/10	65	71	61	13	17	12	5	45		42	38	43	22	13			**447**
2010/11	70	87	116	19	13	27	40	42	35	45	30	38	58	37			**657**
2011/12	92	111	75	25	36	42	53	57	25	38	24	36	47	36			**697**
2012/13	101	121	207	19	23	36	60	65	39	49	26	35	24	37			**842**
2013/14	206	175	130	33	46	45	89	85	8	60		52	44	67	23		**1063**
2014/15	251	222	146	19	25	50	94	63	8	48	3	31	16	54	19	2	**1051**
2015/16	99	187	225	25	32	44	120	56	9	47	3	31	13	31	14	6	**942**
2016/17	132	165	264	32	39	77	140	47	14	59	1	38	29	23			**1060**
2017/18	132	159	227	26	11	114	86	65	4	46		55	29	37	11	11	**1013**
2018/19	81	223	171	40	22	55	89	110	12	22	2	25	16	6		7	**881**
	1706	**2369**	**1999**	**353**	**429**	**614**	**909**	**754**	**224**	**555**	**176**	**427**	**324**	**341**	**67**	**26**	**11299**

Trainer 1

	Western Waiter/ waitress	Room Attendant	Front Desk Agent	Assistant Cook	Customer Relations Officer	Concierge and Bell Attendant	Bartender	Chinese Waiter/ waitress	Chin Cuisine Elementary	Chin Cuisine Intermediate	Dim Sum Elementary	Dim Sum Intermediate	Security Officer	Retail Sales Officer	Pastry	Floral Designer	
2000/01	23	22															**45**
2001/02	11	22	16	9	22												**97**
2002/03	3	6	1		1												**11**
2003/04	3	8	7		3	4	1										**26**
2004/05	4	9	5	1	2	1	2										**24**
2005/06	6	9	11		3	3		24									**56**
2006/07	8	7	6		3	1	1	1					8				**36**
2007/08	7	11	4		3	2		4									**31**
2008/09	9	10	7		6	6	5	11					2				**56**
2009/10	5	11	3	1	1	4	2	2						13			**42**
2010/11	5	22	9	2	2	3	2	7		1		1	1				**55**
2011/12	12	11	12	2	4	1	2	9					4				**57**
2012/13	4	13	11	4	6	11	5	4				1	4	10			**73**
2013/14	12	35	23	1	10	12	5	13		1		2	2				**116**
2014/15	8	10	9	2	3	9	3	8		3			2	5			**62**
2015/16	14	15	18	3	4	6	7	8		2		2		8			**87**
2016/17	8	12	6	4	2	5	3	2		1		1	1	2			**47**
2017/18	13	12	7	6	2	3	7	7					5	9			**71**
2018/19	18	25	40	4	2	6	1	2		2			5	6			**111**
	173	**270**	**195**	**39**	**79**	**77**	**46**	**102**	**0**	**10**	**0**	**7**	**34**	**53**	**0**	**0**	**1103**

Assessor

	Western Waiter/ waitress	Room Attendant	Front Desk Agent	Assistant Cook	Customer Relations Officer	Concierge and Bell Attendant	Bartender	Chinese Waiter/ waitress	Chin Cuisine Elementary	Chin Cuisine Intermediate	Dim Sum Elementary	Dim Sum Intermediate	Security Officer	Retail Sales Officer	Pastry	Floral Designer	
2000/01																	**0**
2001/02	32	44	5														**81**
2002/03			2	1	3												**6**
2003/04	3	5	7		10	3											**28**
2004/05	5	6	11	2	2	1	1										**28**
2005/06		4															**4**
2006/07	6	3				1	1										**11**
2007/08		4						3					2				**9**
2008/09	5	9	5		1	3	1	7					1				**32**
2009/10	5	5	1		1		1	2									**15**
2010/11	2	11	3			1	2	3					1				**23**
2011/12	6	5				1		4					1				**17**
2012/13	6	10	4	1		1	1	2						2			**27**
2013/14	5	7	3			1	1	10					1	3			**31**
2014/15	4	22	4		1	1		3						4			**39**
2015/16	3	11	6	1	1	2		6						5			**35**
2016/17	4	10	1			2	2	2						3			**24**
2017/18	5	11	4			3		5					1	2			**31**
2018/19	9	27	4		1	2	2	4						2			**51**
	100	**194**	**60**	**5**	**20**	**22**	**12**	**51**	**0**	**0**	**0**	**0**	**7**	**21**	**0**	**0**	**492**

Total : 12894

Updated on: 29/07/2019

Last Assessment : Oct/Dec 2018