8 Campus Development

CAMPUS INFRASTRUCTURE AND FACILITIES

Naming the Campus Buildings

The new campus building has been named “Inspiration Building” while the old wing is now known as “Team Building”. Currently IFT has four connecting blocks on campus, including “Inspiration Building”, “Pousada de Mong-Há”, “Team Building”, and “Educational Restaurant”. The total campus area has now been increased to 21,194.65m^2.

“Windows Cafeteria”

The enlarged “Windows Cafeteria” was completed in 2004 and now can accommodate 300 users. The name was inspired by its large glass windows that provide natural light and allow energy saving. At the same time it has become another training unit for the second year hotel students and serves as a good venue for student activities.

Expanded Library

After the recent enlargement, the two-storey Library is now connected by a spiral stairway. The total area has been increased to about 416 m^2. There is an individual reading section on the upper floor. An audio-visual room, a multi-media information searching section and small meeting rooms are located on the lower floor.

24-Hour Study Room

In order to offer better learning facilities to students, a 24-Hour Study Room has been set up opposite to the library and is open to all students.

Extension of the Sky Corridor

The Sky Corridor, connecting the Inspiration Building and the old campus is frequently used by students, teaching staff and guests. To offer more convenience to users the Corridor has been extended to the Team Building and Educational Restaurant during the summer. The total length of the extended Corridor is around 100 m.

INFORMATION TECHNOLOGY SERVICES

e-Services

To reinforce the IFT Portal and the functionality of the smart card system, Professional Conduct Scheme, Tourism Industry Experience Scheme, Hospitality Experience Learning Program and Course Evaluation services have already been put online. The smart card Add Value Machines provide various types of autopay functions. All these e-services not only provide convenience to users, but also enhance administrative efficiency.

Information System Development

With IFT's development and improvements in information technology, Information Technology Team (ITT) will redevelop the Accounting System and the Student Information System within the current and next academic year. These measures will improve administrative and management efficiency of the related departments.

Backup and Recovery System

IFT pays utmost attention to data security. A standard data centre, anti-virus systems and firewalls have been installed for the purpose. A set of Backup and Recovery System is to be introduced into IFT in 2004 to ensure the immediate recovery of data after eventual damage or loss.

MULTIMEDIA LIBRARY SERVICE

Expansion of IFT Multimedia Library

During the recent expansion of the IFT campus, the library has almost doubled in size in order to optimise its overall usage. The two-storey facility enables better allocation of library resources. Users benefit from a more spacious and comfortable environment. Moreover, two new meeting rooms have been furnished.

Advancement in Library Service

Some improvements and changes of the IFT Multimedia Library made in the academic year 2003/04 are listed below:

Enrichment of the Library Collection

We have continued to purchase a wide range of titles in tourism and hospitality management. In addition, a collection of education and management volumes has also been acquired. In the year 2003/04, the total collection of books in the library has increased by 4.5% over the previous year. There are now a total of 14,795 volumes, while non-printed materials have also increased by 64%.

Introducing Fiction and Literature Collection

To encourage good reading habits, the library introduced a fiction collection in the year 2003/04. A variety of popular novels and English literature classics are now displayed for students' selection.

Subscription to Science Direct Database

Foreseeing the importance of providing e-resources to users, the Library has subscribed to the Business, Accounting and Management category of one of the world's largest electronic full text databases – Science Direct. The subscribed Category covers various core journals in the areas of tourism, hospitality and social science providing solid support for users in education, research and teaching. Users can search, print or download periodicals via internet.

Library Service Quality Evaluation Report

It is always important to receive constant feedback from users in order to improve service quality and overall performance of the library. Due to this reason, a survey was conducted in the year 2003/04 to collect new ideas and suggestions. The level of readers' satisfaction was found to be up to 88%.

Multimedia Library Collection Statistics in the year 2003/04

Type of Data Items	Total
Collections	
Books	14,795
Audio materials	505
Visual materials	551
CD-ROMS	652
Periodicals	
Printed	125
Online accessible (full text)	5,438
Databases*	8
Tourism and Cultural Information of Different Countries Promotional Kits (by the number of regions)	67

* The existing databases include Emerald Intelligence Full Text database, ICCA Corporate Database, ICCA Association Database, EBSCO Database, Science Direct, WTO Tourism Statistics Database, Hong Kong Tourism Board Research and Statistics Database and IFT Tourism News Database.