

FAQ

2012/13 Intake for Diploma and Degree Programmes



Some questions for YOU

1. Do you want a career that is challenging, exciting and rewarding?
2. Do you want to have a prosperous path for your chosen profession?
3. Do you want to meet and work with people from different parts of the world?
4. Do you want to join the world's No. 1 industry?
5. Do you want to learn knowledge and skills which will help you succeed in your career?
6. Do you want to join a team of friendly, enthusiastic and supportive students and teachers?
7. Do you want to study in a fun-filling and fulfilling environment?

If your answers are all "YES", IFT is the place for you.

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Q. What can I learn at IFT?

A. You can learn knowledge and skills which will help you succeed in a career in the tourism and hospitality industry, or in the various organisations and business linked to this important industry: national and international tourism planning departments; airlines; airline services; casinos and clubs; hotels; local and regional transportation services; conventions and conference services; tourism retails; marketing and advertising; museums; preservation of cultural heritage sites; recreation and leisure facilities; restaurants; tour operators, travel agencies and many others.



Q. What programmes does IFT offer?

A. Apart from short term professional courses, it offers:

4-year DAYTIME Bachelor Degree Programmes

- Culinary Arts Management
- Tourism Business Management
- Heritage Management
- Hotel Management
- Tourism Event Management
- Tourism Retail and Marketing Management



4-year EVENING Bachelor Degree Programmes and 2-year EVENING Diploma Programmes

- Hotel Management
- Tourism Event Management

Q. If I have completed IFT's evening Diploma Programme, is there any possibility to top up to a relevant Bachelor Degree Programme?

A. Yes. Diploma Programme students admitted from academic year 2011/12 and thereafter could have the option of topping up to a relevant evening bachelor degree at IFT after completing their Diploma Programmes.



Q. How are the classes arranged?

A. For daytime degree programmes, classes are arranged during day time on weekdays and/or weekends. For evening diploma and degree programmes, courses are arranged in modular format. When each course module ends, it will be followed by final examination. Practicum will be arranged during summer months.



Q. **What is the medium of instruction?**

A. English for daytime programmes and Chinese (Cantonese) for evening programmes



Q. **Has IFT achieved global recognition?**

A. Institute for Tourism Studies (IFT), established in 1995, is a public institution of higher education that falls under the governance of the Secretary for Social Affairs and Culture of the Macao Special Administrative Region Government, People's Republic of China. It is the first tourism education institution certified by the United Nations World Tourism Organization's Themis TedQual (Tourism Education Quality) system.



IFT offers degree and professional programmes in a wide range of tourism-related disciplines such as hospitality, tourism business, heritage, events, retail and marketing, leisure and entertainment, sports and recreation, creative and cultural studies, and culinary arts. IFT also delivers various programmes at the executive and postgraduate levels in partnership with leading tourism schools in the world. The Institute is entrusted by the local authorities to conduct policy level research related to tourism planning and development.

The mission of IFT is to become an international tertiary institution of choice for tourism and service industry studies. Not only for the benefits of Macao, but also for the Asia Pacific region, it will equip students with professional knowledge and technical competence in preparation for their future leadership responsibilities in the industry. In order to fulfil the above mission, the Institute has the following three characteristics:

1. **Unique Identity** - The Institute operates independently, specialising in providing higher education and professional training in tourism and service industry management.
2. **Integration** - It blends the best approaches of academic development and professional training.
3. **Internationalisation** - It seeks mutually beneficial cooperation with similar institutions abroad, actively promoting international learning experience among faculty and students.

In 1997, the Network of Asia-Pacific Education and Training Institutes in Tourism (APETIT), a body fully supported by the United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP) selected IFT as the "training the trainer centre" offering training and advisory services for APETIT members in the Asia Pacific region. In the same year, IFT received from the Pacific Asia Travel Association (PATA) the Gold Award in "Education and Training", which acknowledged the content and the quality of IFT's programmes. In 2002, IFT was presented, again, with the same award for having set up the "Macao Occupational Skills Recognition System" (MORS) for the local tourism and service industry, in collaboration with the European Union (EU).

In 1999, in cooperation with EU, the Macao-Europe Centre for Advanced Tourism Studies (ME-CATS) was established in the Institute, incorporating new European concepts of tourism and service industry management into the tourism development of the Asia Pacific region. This centre aims at becoming a base for education and training in the Asia Pacific region. It promotes exchange of knowledge and experience between institutes of higher education in Europe and in the region.

In 2000, IFT became the first educational institution to be granted the TedQual Certification by the United Nations World Tourism Organization (UNWTO). This confirmed the international standard and quality achieved by IFT in education and training.

In 2003, IFT was invited by the United Nations Educational Scientific and Cultural Organization (UNESCO) and the International Centre for the Study of the Preservation and Restoration of Cultural Property (ICCROM) to be the founding member of the Asian Academy for Heritage Management (AAHM). This consortium networks institutes of higher learning throughout the Asia-Pacific region that are engaged in the research and teaching of heritage conservation and cultural institution management.

“The 2008 Award Ceremony of Medals and Titles of Honour of the Macao SAR Government, People’s Republic of China” was held on 16 January 2009. Forty individuals and organisations were accorded honours and awards for their personal achievements, notable contributions to Macao SAR and their dedicated public and community service. The Institute for Tourism Studies was awarded the Medal of Merit for Tourism in recognition of its significant contributions in advancing local tourism development.

IFT will continue to strive ahead in its quest of learning and educational innovation, fostering professionals and making contributions to the tourism development of Macao and of the Asia Pacific region.

Q. Do IFT students have the opportunity to perform internship in other places?

- A. In the third year, students may have the opportunity to go to China (including Hong Kong and Chinese Taiwan), Australia, Dubai, Germany, Greece, Iran, Japan, Malaysia, New Zealand, Portugal, South Africa, South Korea, Thailand, United Kingdom, United States, among other places or stay in Macao for a semester of internship. More information is available at ie@IFT.



Q. Is overseas exchange programme available?

- A. Owing to the international nature of tourism careers, the Institute has established protocols and exchange programmes with overseas tourism education institutes. Among them are top ranking universities in United States - Georgia State University, University of South Carolina, Oklahoma State University, Florida State University (Disney Internship Programme) as well as two prestigious Swiss hotel schools in Switzerland – Glion Institute of Higher Education and Les Roches International School of Hotel Management. Furthermore, students can also apply for Dual Recognition Degree Programme jointly offered by NHTV Breda University of Applied Sciences in The Netherlands and IFT. More information is available at ie@IFT.



Latest partner list is at <http://www.ift.edu.mo/EN/institutionUniversities/Home/Index/138>.

Q. Can IFT graduates further their studies in other places?


A. Bachelor Degree graduates

Agreements have been signed with (i) The Hong Kong Polytechnic University (for Master of Science program in School of Hotel and Tourism Management) and (ii) Victoria University of Wellington (for Master of Tourism Management), allowing IFT bachelor graduates to be admitted without further additional coursework, provided that the student meets general admission requirement.



Those, but not limited to the following, which have admitted IFT Bachelor Degree graduates for master's programme are:

Country	Institution	Programme
Australia  & Tasmania 	Griffith University	<ul style="list-style-type: none"> Master of Aviation Management Master of International Business
	RMIT University	<ul style="list-style-type: none"> Master of Aviation Industry Management
	The University of Queensland	<ul style="list-style-type: none"> Master of Business in International Travel and Tourism Management
	Victoria University of Technology	---
	University of Tasmania	---
	James Cook University	<ul style="list-style-type: none"> Master of Business Administration - Marketing
Belgium 	Ghent University	<ul style="list-style-type: none"> Master of Marketing Analysis
China 	Huaqiao University	<ul style="list-style-type: none"> Master of Business Administration
France 	EDHEC Business School	<ul style="list-style-type: none"> Master of Science in Marketing Management
	ESCP Europe	<ul style="list-style-type: none"> Master in Management
Hong Kong SAR, China 	The Chinese University of Hong Kong	<ul style="list-style-type: none"> Master of Arts in Anthropology Master of Arts in Cultural Management Master of Social Science in Sustainable Tourism
	The Hong Kong Polytechnic University	<ul style="list-style-type: none"> Master of Science Master of Science in Tourism and Hospitality Management
	The University of Hong Kong	<ul style="list-style-type: none"> Master of Architecture Conservation
Singapore 	University of Las Vegas, Singapore Campus	<ul style="list-style-type: none"> Master of Hospitality Administration – Executive Programme (in Macao)
Spain 	TSI Tourism school Sant Ignasi [this a joint initiative of TSI T (Barcelona, Spain) and Maastricht Hotel Management School (Maastricht, the Netherlands), in association with Oxford Brookes University Business School (Oxford, United Kingdom)]	<ul style="list-style-type: none"> Master of Science in Innovative Hospitality Management
Sweden 	Jönköping University	<ul style="list-style-type: none"> Master of Strategic Entrepreneurship

Switzerland 	Glion Institute of Higher Education	<ul style="list-style-type: none"> • Master of Business Administration
	Les Roches International School of Hotel Management	<ul style="list-style-type: none"> • Master of Business Administration
The Netherlands 	NHTV Breda University of Applied Sciences	<ul style="list-style-type: none"> • Master Degree in Tourism Destination Management
	Stenden University	<ul style="list-style-type: none"> • Master in International Leisure and Tourism Studies
United Kingdom 	Bournemouth University	<ul style="list-style-type: none"> • Master of Science in Events Management • Master of Science in Tourism Management and Marketing • Master of Science in Retail Management • Master of Arts in World Heritage Resource Management
	Cranfield University	<ul style="list-style-type: none"> • Master of Science in Air Transport Management
	Durham University	<ul style="list-style-type: none"> • Master of Arts in Museum and Artefact Studies
	Leicester University	<ul style="list-style-type: none"> • Master of Arts in Museum Studies
	Oxford Brookes University	<ul style="list-style-type: none"> • Master of Science in International Hotel and Tourism Marketing
	University of College London	<ul style="list-style-type: none"> • Master of Arts in Managing Archaeological Sites
	University of London	---
	University of Surrey	<ul style="list-style-type: none"> • Master of Science in International Events Management • Master of Science in Tourism Marketing • Master of Science in Entrepreneurship
	Leeds Metropolitan University	---
	Nottingham Trent University	<ul style="list-style-type: none"> • Master of Arts in Museum and Heritage Management
	The University of Edinburgh	<ul style="list-style-type: none"> • Master of Science in Environmental Protection & Management
	Newcastle University	<ul style="list-style-type: none"> • Master of Arts in International Business Management
	University of York	<ul style="list-style-type: none"> • Master of Arts in Cultural Heritage Management
	University of East London	<ul style="list-style-type: none"> • Master of Science in International Marketing Management
United States of America 	Johnson & Wales University	<ul style="list-style-type: none"> • Master of Business Administration • Master of Business Administration in Hospitality concentration on Marketing
	San Jose State University	<ul style="list-style-type: none"> • Master of Business Administration

Higher Diploma graduates

The following have admitted IFT Higher Diploma graduates, allowing them to obtain a Bachelor Degree:

1. Glion Institute of Higher Education, Switzerland
2. Les Roches International School of Hotel Management, Switzerland
3. The University of Greenwich, United Kingdom
4. Northern Arizona University, United States
5. University of Nevada, Las Vegas, United States of America

Q. **What are my career prospects after graduation?**

A. Besides being prepared for a career in tourism and hospitality industry, students may become future trainers and teachers for the service sector.



Q. **What facilities are there at IFT?**

A. IFT has two campuses – **Main Campus** and **Taipa Campus**. Main Campus consists of four main blocks – Inspiration Building (Academic Block), Team Building (Administrative Block), [Educational Hotel \(Pousada de Mong-Há\)](#) and [Educational Restaurant](#), which encompass the following facilities:

- Amphitheatre
- Auditorium and Grand Hall, both equipped with advanced presentation support
- Classrooms equipped with audio-visual systems
- Demonstration classrooms
- Computer Laboratory and Multimedia Laboratory
- Gymnasium and Recreation Room
- Indoor and Outdoor Multi-purpose Courts
- Multimedia Library with contemporary books, journal, reference materials and self-access learning equipment
- Municipal Park of Mong-Há with tea house, conservatory and historical Mong-Há Fort
- On-site training units: Educational Hotel (Pousada de Mong-Há) with accommodation, restaurant, conference and training facilities as well as Educational Restaurant with training kitchens
- Outdoor Theatre
- Squash Court
- Windows Cafeteria
- Wireless facilities on campus

Taipa Campus has the following facilities:

- Auditorium equipped with advanced presentation support
- Classrooms equipped with audio-visual systems
- Demonstration classrooms
- Computer Laboratories
- Gymnasium
- Reading Room
- Cafeteria
- Wireless facilities on campus



Q. **Is there student hostel for overseas students?**

A. All **non-local students (including exchange students)**, upon their request, can apply for an allotment in our Student Hostel. Hostel apartments are leased from the private property market and the rental fee is subject to annual review due to market fluctuation.



Q. **Is there any Muslim canteen or menu at IFT?**

A. No, there isn't.

Q. **Is there scholarship for NEW students?**

A. Institute Scholarship

Macao applicants who perform very well in admission examinations and have very good academic performance in senior secondary school can apply for Institute's Scholarship (equivalent to 50% tuition fee). Recipients are required to maintain a minimum GPA of 3.0 (78% or B) in each academic year to ensure the continuation of this scholarship.



One special scholarship is provided to outstanding Mainland applicant who does not have good financial background. The recipient is required to maintain a minimum GPA of 2.5 in each academic year to ensure the continuation of this scholarship. Successful recipient will be waived 100% tuition fee, with full board and lodging at Student Hostel (shared room basis) and Windows Cafeteria. In addition, a monthly allowance of MOP1,000 will be offered.

Cultural Affairs Bureau Scholarship

Cultural Affairs Bureau of Macao SAR grants three annual scholarships of MOP10,000 to applicants of Heritage Management who have excellent academic performance in high school and admission examinations.

Macao Foundation Scholarship

Macao Foundation grants four annual scholarships (100% tuition fee waived throughout the four years of Bachelor Degree Programmes) to new **Mainland students** who have excellent academic performance in high school. Recipients are required to maintain a minimum GPA of 3.0 (78% or B) in each academic year to ensure the continuation of this scholarship.

Study loan

Macao applicants can apply for study loan to Education and Youth Affairs Bureau or local banks.

Q. **Is there any scholarship for overseas internship or exchange programmes?**

A. Some government departments and organisations of Macao SAR have provided scholarship to students who have outstanding performance in overseas internship or exchange programmes.

Q. **Is there any past examination paper for reference?**

A. A recruitment page is at

http://www.ift.edu.mo/admission_web/en/index.html and examination papers of the last two years are uploaded for reference.



Q. **How can I check my application status?**

A. Updated news will be uploaded on recruitment page at http://www.ift.edu.mo/admission_web/en/index.html. Email and SMS are also used. Therefore, applicants have to ensure that email address and direct mobile contacts on the application forms are accurate.



Q. **Is there any way to upgrade my average score (%) from written examinations and group interview?**

A. There are two ways:

1) **Special talent / skill**

Applicants who have special talent or skill could be given extra score. These talents or skills include but not limited to:

1. Sports (skating, chess, swimming, football, badminton, table tennis, wushu, fencing, field-events, etc.)
2. Arts (singing, choir, dancing, drawing, calligraphy, etc.)
3. Skills (debate, musical instrument playing, etc.)



Applicants, in individuals or in groups, who have taken part in regional or international tournament could be given extra score if they have achieved the following:

Description	%
Gold award	5
Silver award	4
Bronze award	3

Mainland students should have this component already included in their national examination score.

2) **IFT Pre-service Vocational Training Programme**

Applicants who have completed these courses before **December 2011** will be given 2% for each course.



Total %: The total score obtained from Part 1) and/or Part 2) should be no more than 10%.

Q. What is the “National Unified Exam Number” in the application form for Mainland applicants?

A. Mainland applicants should input their applicant number used in the National Unified Exam. The number consists of 14 digits in which the first 4 digits are the provincial / city code. Applicants can confirm this number with their educational bureau.

Q. Can retake students of the National Unified Exam apply for IFT programmes?

A. Mainland applicants must be current applicant of National Unified Exam when they apply for IFT programmes.

Q. What is the admission score line for Mainland applicants?

A. Mainland applicants should be high schools graduates who have attended the National Unified Exams of the current academic year and whose results have achieved the first score line or above. An English interview will be arranged for qualified applicants. Acceptance does not only count on applicants' National Unified Exam results, but also relies on their performance in the English interview.

Q. What are the contacts of Mainland recruitment offices?

A. Applicants can contact IFT Technical and Academic Support Division directly (Tel: 853 85061-280 / 85061-414 or email: admission@ift.edu.mo). If needed, they can also contact their respective recruitment office for assistance.

省/自治區/直轄市招生單位地址	電話
天津(津)：天津市教育招生考試院高招處 (天津市西青區濱水西道 395 號, 郵編：300387)	022-23769025
湖南(湘)：湖南省教育考試院 (湖南長沙市瀟湘中路 271 號, 郵編：410006)	0731-88090491
四川(川)：四川省教育考試院 (四川省成都市芳草街 26 號, 郵編:610041)	028-85515216
海南(瓊)：海南省考試局 (海南省海口市流芳路 14 號, 郵編:571100)	0898-65853378
福建(閩)：福建省高等學校招生委員會辦公室 (福建省福州市北環中路 59 號, 郵編:350003)	0591-87834858
廣東(粵)：廣東省教育考試服務中心 (廣東省廣州市中山大道 69 號, 郵編:510631)	020-38627813
重慶(渝)：重慶市招生考試服務有限責任公司 (重慶市渝中區中山四路 11 號, 郵編:400015)	023-63612219
北京(京)：北京教育考試院高校招生辦公室 (北京市海淀區志新東路 9 號, 郵編:100083)	010-82837212
遼寧(遼)：遼寧省招生考試辦公室 (遼寧省瀋陽市皇姑區崇山中路 33 號, 郵編:110031)	024-86981296
浙江(浙)：浙江省教育考試院計劃發展處 (浙江省杭州市保俶北路 93 號杭州電子科技大學內, 郵編:310012)	0571-88907507
上海(滬)：上海市教育考試院高招辦 (上海市欽州南路 500 號, 郵編:200235); (上海市長寧區高校招生辦公室上海市虹古路 321 號)	021-64946067
江蘇(蘇)：江蘇省教育考試院高招處普高科 (江蘇省南京市北京西路 15 號-2, 郵編: 210024)	025-83235841
湖北(鄂)：湖北省高等學校招生委員會辦公室 (湖北省武漢市武昌區洪山路 8 號, 郵編:430071)	027-87328212
廣西(桂)：廣西壯族自治區招生考試院 (廣西省南寧市竹溪南路 16 號, 郵編:530021)	0771-5337970
山東(魯)：山東省教育招生考試院 (山東省濟南市文化西路 29 號, 郵編:250011)	0531-81916049
陝西(陝)：陝西省考試管理中心 (陝西省西安市含光北路 40 號, 郵編:710068)	029-85227185
河南(豫)：河南省招生辦公室 (河南省鄭州市鄭東新區熊耳河路 1 號, 郵編:450046)	0371-68101678
江西(贛)：江西省高等院校招生委員會辦公室 (江西省南昌市賢士二路 208 號, 郵編 330006)	0791-8676998
貴州(黔)：貴州省招生考試中心普招處 (貴州省貴陽市浣沙路 66 號, 郵編:550003)	0851-5951886
雲南(滇)：雲南省招生考試院 (雲南省昆明市學府路 61 號, 郵編:650223)	0871-5154794
安徽(皖)：安徽省教育招生考試院 (安徽省合肥市績溪路 240 號, 郵編:230022)	0551-3612550
山西(晉)：山西省招生考試管理中心高考處 (山西省太原市并州北路 267 號, 郵編:030012)	0351-4043108
河北(冀)：河北省教育考試院普通高校招生處 (河北省石家莊市紅旗大街 231 號, 郵編:050091)	0311-88609986
黑龍江(黑)：黑龍江省招生考試辦公室 (黑龍江省哈爾濱市南崗區黃河路 69 號, 郵編:150090)	0451-82376005
吉林(吉)：吉林省招生委員會辦公室 (吉林省長春市經濟開發區浦東路 1388 號, 郵編:130033)	0431-84605853
甘肅省：甘肅省高等學校招生辦公室 (蘭州市城關區慶陽路 195 號, 郵編: 730030)	0931-8106507
青海省：青海省考試管理中心 (西寧市五四西路 33 號, 郵編: 810008)	0971-6143098
內蒙古：內蒙古自治區招生考試信息中心 (呼和浩特市賽漢路 234 號, 郵編: 010051)	0471-6522487

新疆：新疆維吾爾自治區普高招生辦公室（新疆烏魯木齊市南昌路 39 號，郵編：830091）	0991-8758182 8751822
寧夏：寧夏回族自治區招生委員會辦公室（寧夏銀川市新華東街 67 號，郵編：750004）	0951-6023181
西藏：西藏自治區招生辦公室（拉薩市金珠東路 16 號，郵編：850000）	0891-6335094